



poure
home care

COMPANY PROFILE





*“Excellence in Private Home Care,
Sydney’s choice for private home care services.
We tailor our services to suite your individual care
requirements at your home where you are most comfortable.”*

Pure Home Care Services “We have carers who care”

Pure Home Care Background

Pure Home Care provides high-end home care services to private clientele across Sydney. Our carers are experienced and professional. Pure Home Care has a large workforce available and equipped, providing in-home care and residential aged care plus disability care.

“Sydney Metropolitan Area”

www.purehomecare.com.au

Pure Ability Background

A National Disability Workforce Solution

Pure Ability provides experienced and qualified disability support workers. All of our staff are directly employed by us, not by sub-contractors or independent contractors. Pure Ability has a strict recruitment and pre-employment training process, with only applicants demonstrating significant experience and deemed competent proceeding successfully.

www.pureability.com.au

Private Home Care Service

- Registered as a Pty Ltd Company
- ABN: 36 169 327 646
- Pure Home Care is a company that provides private, specialist nursing support in our client's home.
- Providing care and nursing support across greater Sydney
- Pure Home Care has a commitment to high quality care. Our holistic approach is tailored to the family's specific needs as we take into consideration each patient's personal health, their family dynamic and quality of life
- All of our care options can be designed to suit the clients exact requirements
- We believe quality in-home care begins with respect and a good attitude
- We strive to maintain the dignity and complete personal wellbeing of our clients

Pure Home Care specialises in caring for private clientele with a variety of in-home care options such as:

- Dementia Care
- Palliative Care
- Cancer care
- Post-Surgery Care
- Disability care
- Aged & Disability Care.

All our care options can be designed to suit the client's needs for exactly the amount of time they require.

Our passionate team of:

- Carers
- Assistants in Nursing
- Enrolled Nurses
- Registered Nurses

Understand the hardships experienced by families when dealing with the care needs of a loved one.

All employees are highly skilled, trained and qualified. Pure Home Care only approves applicants who can show compassion, commitment, warmth and professionalism.

Private Care Packages

Pure Home Care Services has designed a variation of Private Care Packages; we have bundled the most requested in-home care support packages for you. This allows you to plan a quick budget and/or combined or request a tailor-made Personal Private Care Package.

All packages include, but are not limited to:

- Companion Care
- Aged and Disability Care
- Dementia Care
- Post-operation Care
- Personal Care
- Domestic Duties and Meal Preparation





Staffing Solution

“A Casual Workforce Partner”

Pure Home Care provides the aged care industry with a skilled and qualified casual workforce, our staff have been additionally trained to serve the private clientele. Pure Home care is a preferred workforce partner by St Vincent’s Health Australia.

We contract with organisations as a casual workforce partner in the following areas:

- Government funded home care package providers
- Private home care providers
- Aged care facilities (casual workforce and Extra Care Services)
- Retirement villages/ Retirement resorts (private home care and Extra Care Services)
- Day centres and community outreach

Postnatal Confinement Home Care Service

Pure Home Care has a specialised and skilled postnatal home care team available to help you.

Postnatal carer – will assist with the daily care of the mother, baby and family

Postnatal specialist – a postnatal confinement specialist with skills in the following areas;

- Traditional wellness massage for mother
- Traditional baby massage
- Traditional confinement food and nutrition support

Postnatal confinement is the time of recuperation after a long pregnancy and strenuous labour and delivery for the new mum. This is a crucial period of adjustment after childbirth during which the mother’s reproductive system returns to its normal pre-pregnancy state.

The confinement period varies between 40 to 45 days, typical till the time of resuming mother’s menstrual periods. During the confinement period, the new mum will either seek assistance from mother, mother-in-law a skilled confinement home care carer to help the mother with the baby, cook confinement meals and do some housekeeping.

Pure Postnatal Home Care carers are usually older and experienced professionals. They are experienced in caring for the special needs of a new mum and a newborn baby according to the traditional confinement practices. It is a great aid to have a carer to look after both mum and the baby for the first month after birth.

This program is managed by Pure Home Care in partnership with Tasly Healthpac



Pure Assisted Travel

2016 saw the launch of assisted travel for seniors, this service was developed with requests from residents at a retirement resort. We are excited to announce the travel program for 2016 and have already booked travellers for our five days P&O Cruises and hope for a good turnout for the spectacular fifteen day Fiji Adventure Cruise later in the year.

Points of Difference

We use the following 4 points to align our services to our client needs.

I. Reliability and Quality of service

- Smartphone rostering solution, ongoing recruitment with gatekeeper contract items, 24/7 availability and assigned account manager.
- Pre-employment eLearning, face-to-face induction program with competency tests and ongoing compulsory training and workshops.

II. Personality and life interest match

- We will match carer to client. We will forward carers profiles which we believe is a good fit, and ultimately the decision rests with the client. If required we will push a personalised recruitment run on behalf of the client.

III. Insurances and Certifications

- Public Liability, Professional Indemnity and Workers Compensation.
- NDS Members, NDP membership for all staff.

IV. Value for money/ Price

- With our knowledge and understanding of the evolving aged and disability workforce and the cost associated with labour force hire, we developed our 'agency' model to provide a high-quality workforce for less. We are able to do this due to a cloud-based rostering system, smart invoicing and payroll systems, and pre-employment Induction and Training.





Quality and Compliance

Pure Home Care Policies and Procedures are developed and monitored for ongoing improvement and sector changes by GGJ Consultants (Gevers Goddard Jones Pty Ltd).

Service delivery audits and compliance audits against recognised standards include:

- The Home Care Standards
- Aged Care Accreditation Standards and
- Quality Management System Requirements - ISO 9001:2008

Our Policies and Procedures are in line with DSS Home Care Standards. We meet all three Standards and the 18 expected outcomes for these standards.

- Standard one: Effective management
- Standard two: Appropriate access and service delivery
- Standard three: Service user rights and responsibilities

The Attendant Care Industry Association (ACIA) Australia

Pure Home Care is in the process of undertaking Attendant Care Industry Certification.

This will be ideally placed to demonstrate the achievement of high quality, low risk service delivery to funding bodies, service users and contractors.

Training

Pure Home Care has partnered with an online training solution provider who provides effective solutions for aged care facilities, nursing homes, nurses and care workers in the front line of care.

- All of their products and services focus on the provision of high quality person-centred care.
- All courses attract CNE, CPD and OPD points
- Complete Online Learning Solution

The online courses have audio tracks and interactive activities to reinforce the knowledge provided

Additional Information

- At Pure Home Care we do not hire independent contractors or sub-contractors. All our staff are employed and covered by our insurances.
- Our policies and business processes are designed to support our staff, our business and our clients.
- With our interactive smartphone app we schedule, replace and cancel shifts with no delay.
- We have a great staff transfer policy. This will enable the organisation to directly employ our staff after the agreed completed contracted hours.
- Staff and clients are covered by public liability, professional indemnity and workers compensation insurances.

For A Great Career

Do you have experience in the Health, Disability or Aged sector? Are you tired of rostered shift work, running miles on the ward or is it just time for you to channel all your caring energy into one client at a time? If so, Pure Home Care is waiting to hear from you.

How to Apply

To join the Pure Home Care team, please send us your CV with a detailed cover-letter explaining why you think you would be a great fit for our company.

We pay above award wages.

Send your cover-letter and CV to: info@purehomecare.com.au





How to get in touch

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2 Chifley Square Sydney NSW 2000
Ph: 1300 181 191

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